

## Troubleshooting Suspended Foster Care Claims with Overlapping Dates

### Did you know...

*...that claims for Foster Care service will suspend if they overlap by even just one day?*

Any claims that are **Suspended** will not be paid to the provider until the issue causing the suspension is resolved. One of the most common reasons a claim for Foster Care services will suspend is due to overlapping dates.

Below is an example of claims with overlapping dates. The 2<sup>nd</sup> claim suspended because it shares/overlaps one day (1/15/18) with the approved claim.

Service Element	Procedure Code	Svc Modifier Cd	Effective Date	End Date	Status
158	ORAFC	NA	1/1/2018	1/15/2018	Approved
158	ORAFC	NA	1/15/2018	1/31/2018	Suspended

When this occurs, the system will suspend the claim that overlaps, because it is trying to prevent a duplication of payment.

If a provider chooses to bill for services more than once a month, they need to be sure the claims they create do not have overlapping dates. Even a one-day overlap will trigger the other claim to suspend.

### Remember...

...when creating claims for Foster Care services, be sure the dates of each claim do not overlap, otherwise the claim will suspend.